



Thank You For Your Referrals

We strive to provide the best service possible so that when your friends, family, neighbors or coworkers need heating, cooling or plumbing services in their home or business, you would recommend us. Thank you to the customers below who help spread the good news!

Angela Collins	Sandra Storrer	Ann Beegle
Curtis McAdams	Scott Caldwell	Ashley Hughes
Steve Collins	Zack Butterworth	Ashley Duncan

"Dinner For Two" Monthly Drawing



Every time our service technician visits your home or business, you should receive a reply card asking how we did. Each month we will collect these comment cards and draw a winner for a FREE \$100 Gift Certificate or Card to an area restaurant. It's dinner on us just for giving us your feedback so that we can serve you better!

Special Savings For a Limited Time

\$50 Off Any Repair
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24 Hour Emergency Repairs
Locally Owned & Operated
Experienced Technicians

We Honor



Addison Smith Heating, Cooling & Plumbing
110 Kingsbridge Road
Carrollton, GA 30117



"Worry-Free" Comfort Doesn't Cost... It Pays!

Investing in our "Worry-Free" planned maintenance program for your home's comfort system may be the **best investment you'll ever make**. Scheduled maintenance tune-ups can reduce the cost of heating and cooling your home, extend the life of your equipment and detect, as well as correct, operational issues before they happen. This is low-cost protection you can't afford to pass up.

During your tune-up, our experienced technicians put your system through a comprehensive inspection. The result: a well-tuned heating and air conditioning system that will run at the peak of efficiency and lower the risk of needing emergency service. You'll enjoy cooler summers, warmer winters and lower energy bills.

Remember, when it comes to saving money, a low-cost tune-up may be your best investment. You'll have peace of mind that your heating and air conditioning system will be operating at peak performance, using less energy and saving you money. Preventive maintenance not only extends the life of your system, but protects against costly breakdowns.

Don't wait until it's too late! Call to schedule your low-cost tune-up today. You'll be glad you did — and so will your family.

twenty-four 7

Year-Round Home Comfort

Comfort & Energy Saving Ideas from Addison Smith



Fall Edition 2011

Top 7

things to remember before winter arrives

Coldest Day in November Contest

win a furnace tune-up

Tankless Water Heaters

see if you qualify for one in your home

West Georgia's
Service Company

ADDISON SMITH
HEATING, COOLING & PLUMBING

Call (770) 832-9006
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Hometown Service Isn't What It Used To Be

From Tim Brewer, Owner of Addison Smith

First, let's just say it like it is. In a world where franchises have taken over, service has taken a backseat to low prices and disposable products. These are the norm, but we won't budge. When Addison Smith started this company in 1954, he was a simple tradesman that had an eye for detail and craftsmanship. Today we still pride ourselves in being craftsmen, but it's not enough.

Today, we believe that you still have to be great at delivering customer service. Many are willing to let that go and accept the idea that the customer service part isn't appreciated anymore. Addison Smith's goal has been to meet or exceed each customer's expectations. Our commitment is to get the job done right the first time. To accomplish this, we work as a team to answer the phones when you need us night or day. We get the message quickly to our technicians when your home is in jeopardy of becoming uncomfortable. Then, we don't just send anyone. We still send you a skilled craftsman who can fix your furnace and talk intelligently about what he did so you can understand it.

The people at our company conduct themselves through the principles of six core values; Honesty, Integrity, Character, Exceeding Expectations, Accountability and Peak Performance. We hope you experience all six values on each and every interaction with our company!

Never Take a Cold Shower Again!

Why Tankless Water Heaters Are Here to Stay

With a tankless water heater, there will always be hot water available. That's because when a hot water faucet is turned on, cold water travels through a pipe into the unit and is heated continually. You don't need to worry about a tank running out of hot water. Tankless water heaters provide hot water at a rate of 5-10 gallons per minute.

Besides not wasting energy through standby heat loss, there is no gas usage (pilot light) unless there is a need for hot water and you can set the exact temperature of the water you desire. Tankless water heaters use no floor space and cost less to operate. You can save 40%-50% on your water heating bill every month! Plus, tankless water heaters qualify for government tax credits. Call for an in-home analysis to see if you would qualify for the installation of this money-saving technology.



The Word On the Streets

"Ben was awesome! He was very courteous and thorough"
F. Balint, Carrollton, GA

"Very pleasant, polite and thorough - very impressed"
J. Olsen, Villa Rica, GA

"Very satisfied"
L. Thornton, Douglasville, GA

"Local & convenient; tech was very polite and professional. Did a great job!"
C. Snow, Bremen, GA

"Needed someone in the middle of the night and they came"
E. Deskin, Carrollton, GA



5 Air Quality Facts to Know

1. Over 99% of the particles in the air are smaller than 1 micron. Not heavy enough to settle out of the air, they remain airborne unless filtered out.
2. The average person breathes about 8,000 liters of air per day.
3. Indoor air can be 5 times more polluted than outdoor air.
4. A human sneeze may add 100,000 pathogen-containing droplets of moisture into the air which can be circulated throughout the home.
5. Static-electricity shocks are typically around 5,000 volts.

Call for a free consultation to see how we can lower indoor allergy symptoms with a Whole House Air Cleaner!

Coldest Day in November Contest

Here's your chance to prove your smarts... or your luck! Addison Smith is holding a contest to see who can guess the coldest day in November. Send in your one day entry with your name, address and phone number and you can win a free furnace tune-up which is a \$99 value. Simply go online and use our Contact Form on our website to enter.

Entry Deadline: **October 31st.**



Don't Forget...Fall Checklist

Before it gets colder, prepare for the winter and prevent costly damage to your home.

✓ **Gutters & Downspouts.** Clean gutters and downspouts to prevent build-up of leaves/debris. Neglected gutters lead to wood rot, pest infestations, and ruined gutters. Ensure downspouts terminate several feet from the home's foundation.

✓ **Windows & Doors.** Change summer screens to storm windows and doors. Inspect and repair any loose or damaged window or door frames. Install weather stripping or caulking around windows and doors to prevent drafts and lower bills.

✓ **Heating Systems.** Have us perform a furnace tune-up. We will clean and check your furnace, replace your filter, and adjust airflow dampers for winter. A tune-up will ensure optimal performance and discover minor problems before they become costly repairs.



✓ **Plumbing.** To prevent pipes from freezing and bursting, ensure that the pipes are well insulated. Know how to locate and turn off the water shut-off valve in case pipes do freeze. Bring in your water hoses.

✓ **Chimney & Fireplace.** Have a professional inspect and clean your chimney. Fireplaces used regularly should have annual cleaning to prevent chimney fires. Test your fireplace flue for a tight seal when closed.

✓ **Attic Insulation.** Be sure your attic insulation is completely covering the ceiling joists. (by several inches).

✓ **Landscape & Yard Work.** Now is the best time to fertilize and reseed your lawn. Prune your trees and shrubs after the leaves turn color. Trim any tree limbs that are dangerously close to power lines or the roof so heavy snow and ice can't cause damage.



ADDISON SMITH

Heating • Cooling • Plumbing

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www.AddisonSmith.net

- Furnace Replacement
- Heat Pump Replacement
- A.C. Replacement
- System Tune-Ups
- Zoning Systems
- Air Cleaners
- Humidifiers
- Thermostats
- Water Heaters
- Tankless Water Heaters